

# Jörgen Bertholdsson

## My professional ambitions

I want to continue to develop as a person in a workplace that is characterised by sound values, where competence and experience are seen as an asset. To sharpen my skills, I am open to opportunities for new insights and knowledge in my daily life, by daring, being responsive and curious. My goal is to contribute my skills to a company that wants an ambitious employee who likes to have fun at work.

## Summary competences

I have worked exclusively in the technology and computer sector, and enjoy constantly learning new things. My problem-solving skills mean that I am motivated by challenges. I have a special passion for security and development, to expand my knowledge I test new solutions, methods and systems in my spare time. As my hobbies are intertwined with my professional life, I have an unbeatable source of knowledge to draw from, which I am happy to share. Customers and employees feel that I inspire confidence and they feel secure in their contact with me, this is especially evident in support and training contexts as well as in customer contacts.

## Erfarenheter

- Supported and developed procedures to optimise customer use of systems
- Responsible for the implementation of large system monitoring solutions
- Internal and external specialist support
- Support and maintenance of hardware and software, clients and Linux and Windows servers
- Technical lead for the implementation of new projects and solutions
- Operation and maintenance of complex IT solutions
- Responsible for intranet, coding and content
- Implementation and integration of web hosting platform
- Responsible for domain registrations internally and towards hosting customers (registrar)
- Responsible for communication solutions towards customers
- Responsible for and participated in installation and integration projects
- Regional manager for customer care, installations, training, support and service
- Production of manuals and guides for internal and external use, English and Swedish
- Training internally for employees and externally for customers

## IT

My many years of professional experience with a variety of systems, software and solutions, together with education and a passionate hobby, have given me a broad base to stand on. This foundation allows me to quickly and easily shoulder the challenges I face. I can see the big picture and at the same time go deep when the need arises.

# Jörgen Bertholdsson

## Employment

2021-	Professional Services Mgr NEMEA, Technical consultant, Solutions architect	OP5 AB
2017-2021	Technical consultant, Solutions architect	OP5 AB
2016-2017	Technical consultant, Professional Services	OP5 AB
2009-2016	Support and technical responsibility for new customers and products	Wincor-Nixdorf AB
2007-2009	Consultant in monitoring (HP-OVO) and operations	Data Ductus AB
2004-2007	Hard & soft support and operation of web hosting/email	Data Ductus Nord AB
1999-2003	Service, installation, support, training and project management	Anker Systems AB
1992-1999	Service, installation, support and training	Anker Datasystem AB

## Training

2018	Ethical Hacking, 7.5hp, KTH
2018	Elastic Engineer II
2017	Elastic Operations
2016	OP5 Monitor, basic & advanced
2012	Programming C#, University of Malmö
2009	Digital Image Processing Photoshop 7.5hp, University of Jönköping
2007	ITIL v3, certified, HP Stockholm
2007	HP Configuration Management software: Packaging and Publishing, HP Stockholm
2006	HP OVO Windows, HP Skellefteå
2005	Advanced Network Security, Defensor, Luleå
2002	Installation and administration of MS-SQL Server, Informator Stockholm
1990-1992	Electronics and Computer Engineering 80hp, Skellefteå
1984-1988	4-year technical line, Lycksele/Umeå

## Languages

Swedish	Speak read and writes	Native language
English	Speak read and writes	Fluent

## Driving licenses

A B

## References

Will be provided upon request

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